

12-10-24

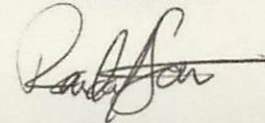
7370 Transit Rd. ~

Williamsville, NY 14221

Dear Barb & Mark —

Thank you; may your new kitchen provide years of service and enjoyment for you and yours! Please return your survey which is reviewed by your designer, the manager and owner so that we may serve you best. Upon receipt of your completed questionnaire, you will be placed in a monthly drawing for a \$25 Gift Certificate to the restaurant of your choice. For an opportunity to earn an additional \$25 Gift Certificate, submit a review with photo(s) on Facebook, Houzz or Google. (Please notify assistant@kitchenworldinc.com of your restaurant selection upon review submission.)

Sincerely,



President

I heard about Kitchen World from:

- A Friend
 Word of Mouth
 My Contractor
 Internet
 Television
 Print Ad
 Radio
 Other _____

Please rate the following:

- | | | | | |
|---|---|-------------------------------|-------------------------------|-------------------------------|
| 1. Our office and phone service. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 2. Showroom was interesting, clean and organized. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 3. Salesperson was knowledgeable and courteous. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 4. How would you rate the quality of our products? | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 5. Salesperson follow through after the sale. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 6. Rate the beauty/function of your newly designed space. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |

COMMENTS: Jennifer was amazing and very professional.

If Kitchen World were my store, I would... _____